



Connect to Shopify

This guide will walk you through the steps needed to connect your Shopify account to Logicbroker.

See the link below for general information, how it works, requirements, troubleshooting, connector updates and more.

[Shopify](#)

Users can connect their Shopify account to Logicbroker using 1 of 2 ways:

- **OAuthentication** through the Logicbroker portal
- **Manual connection** through a custom Shopify app



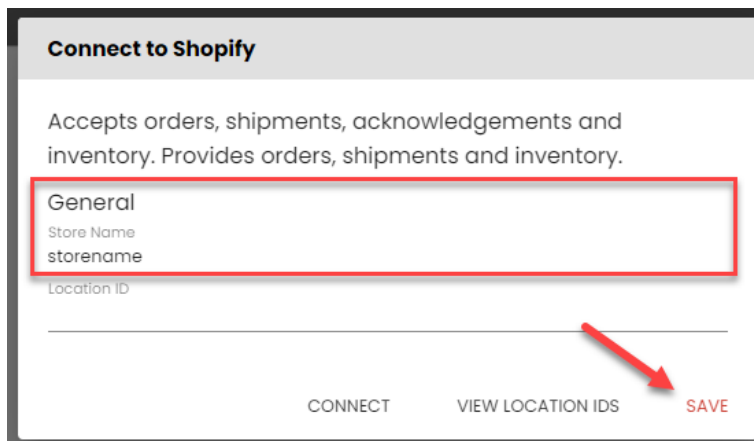
0 Authentication

This is the easiest connection method and involves signing into your Shopify account using the Logicbroker portal.

1. Log into Shopify through the portal

In this step you will make the connection between Shopify and Logicbroker using your Shopify credentials to log in through our portal. It is recommended to begin this process in the Logicbroker stage portal first to verify your data is processing properly.

1. In the Logicbroker portal, navigate to **Connections > Connectors**
2. Click on **Connect to a New System** and search for **Shopify**
3. Under **General > Store name**, enter in your Store name **only include what is bold: <https://storename.myshopify>*
4. **Save**



Connect to Shopify

Accepts orders, shipments, acknowledgements and inventory. Provides orders, shipments and inventory.

General

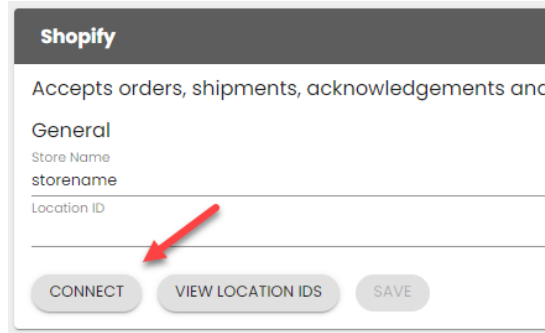
Store Name
storename

Location ID

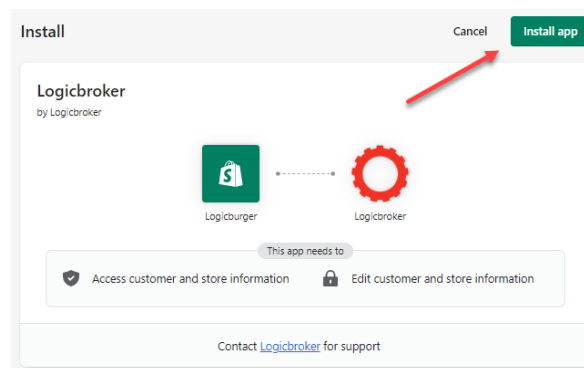
CONNECT VIEW LOCATION IDS **SAVE**



5. Connect



6. Log into your Shopify account through the pop-up window > **Install app**



If the connection is successful, you will see an **Authentication complete!** Message in the portal.



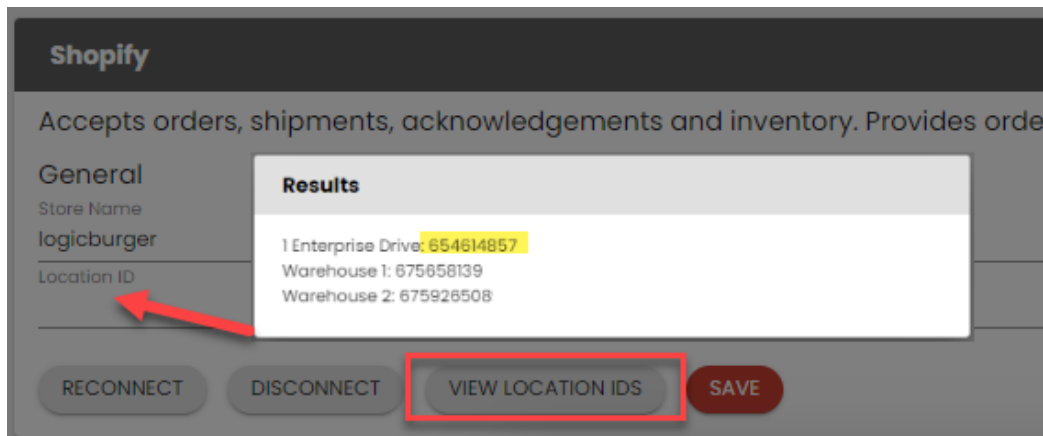
Store name

Your **Store name** is located in your Shopify account URL after the after the **https://** and before **.myshopify**. Do not include "myshopify.com" in the name, only the phrase right before it. See more information [here](#).



2. Add your Location ID

1. Click on **View Location IDs** > copy the location ID (only the numeric value, not the full address) of the Shopify location you want to connect to Logicbroker
2. Paste it into the **Location ID** field
3. **Save**



Location ID

Retailers

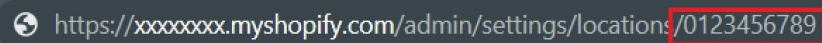
This will decide which Shopify location shipments and inventory will post to. To route a supplier's inventory to another location, configure this in **Inventory Feeds > Feed Setting > Vendor Number**

Suppliers

This will decide which Shopify location your inventory will be pulled from. Only 1 location is supported. Leave this blank if you want inventory to be pulled from all locations.



You can also see your **Location ID** in Shopify by going to **Settings** > **Locations** > click on the location and the ID will be visible at the end of the URL.



<https://xxxxxxx.myshopify.com/admin/settings/locations/0123456789>

Set up complete



Congrats! You have successfully connected your Logicbroker account to Shopify. Read on to see your connection in action.

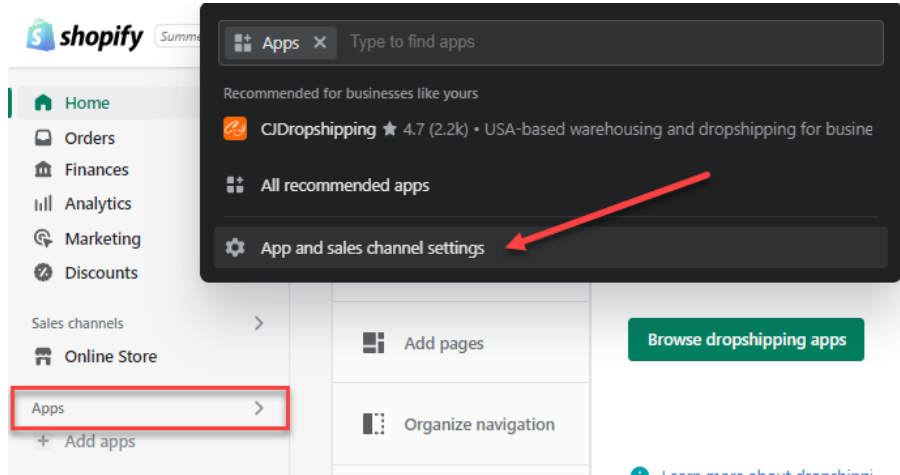


Manual connection

This connection method is a little lengthier and should be used in the case that you are unable to connect through OAuthentication. This method involves creating an app in Shopify to connect your instance to Logicbroker followed by adding your Store name and Location ID.


1. Create an app in Shopify

1. In the Shopify portal, on the left-hand toolbar, click on the arrow next to Apps > App and sales channel settings



2. Click on Develop apps > Allow custom app development > Create an app






Start developing apps on your store

Develop your own apps to integrate your store's data with external services or build custom storefronts.

All apps are subject to the [Shopify API License and Terms of Use](#).

Allow custom app development

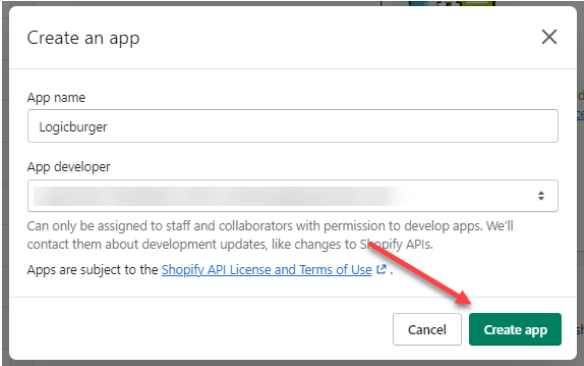


Create a custom app

Integrate your store's data with external services or build a custom storefront. Apps are subject to the [Shopify API License and Terms of Use](#).

Create an app

3. Name your app whatever you'd like > **Create app** > **Configure Admin API scopes**



Create an app

App name: Logicburger



App developer: [Selected]

Can only be assigned to staff and collaborators with permission to develop apps. We'll contact them about development updates, like changes to Shopify APIs.

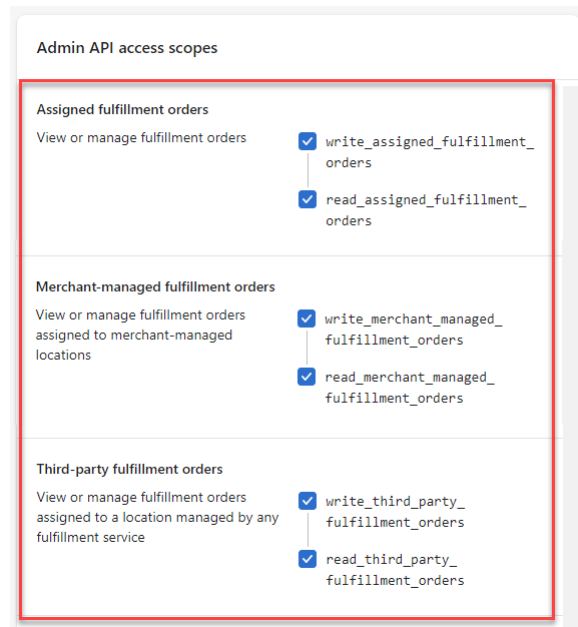
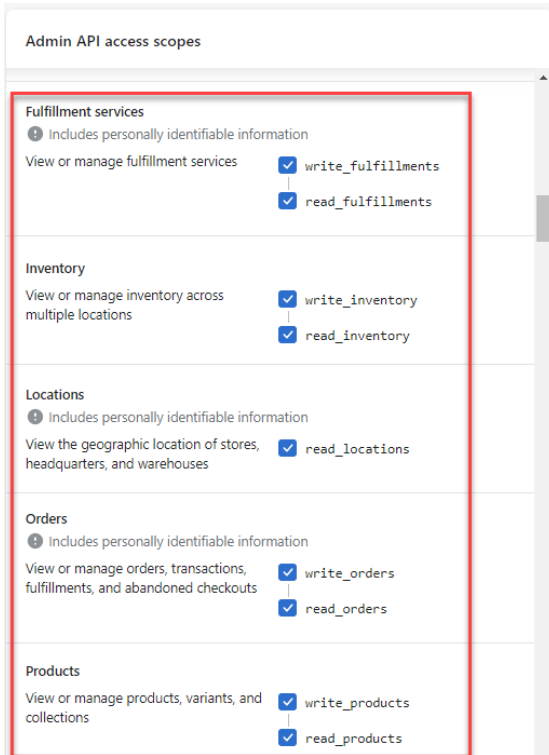
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Cancel **Create app**

Select your access scopes to get started

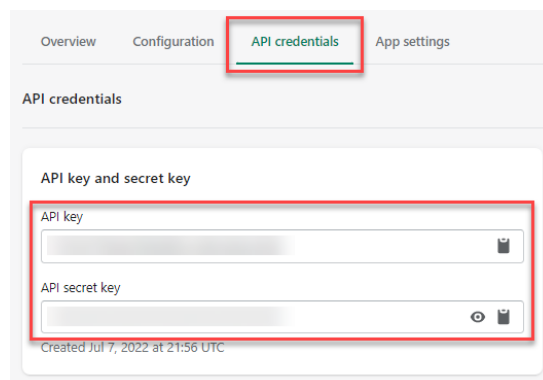
-  Retrieve and sync store data with the Admin API.
Configure Admin API scopes
-  Develop unique shopping experiences with Storefront API.
Configure Storefront API scopes

4. Turn on all permission below for **Fulfillment services, Inventory, Locations, Orders, Products**. **Retailers** should also enable **Assigned fulfillment orders, Merchant-managed fulfillment orders and Third-party fulfillment orders**.



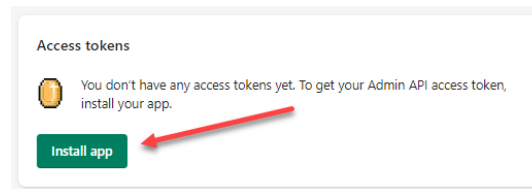
5. **Save**

6. Head over to the **API credentials tab** > save your **API key** as you will need it later





7. In the **Access tokens** section, click on **Install app** > **Install**



8. Click on **Reveal token once**
9. Save your **Admin API access token** as you'll need it later



Do not lose this information

This is the only time you will be provided your Admin API access token. If you lose it, you'll need to create a new one which will break existing connections and the new credentials will need to be configured.

2. Send connection details to Logicbroker

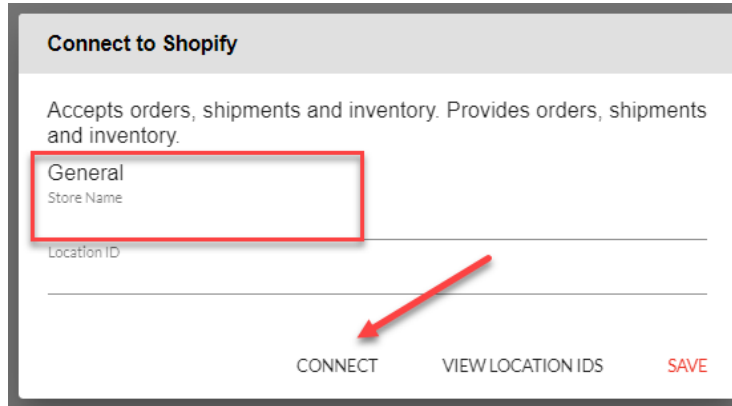
Send your **API Key** and **API Admin Access Token** to support@logicbroker.com. We will connect your Shopify account to our system and reach out once complete.

3. Add your Store name

1. In the Logicbroker portal, navigate to **Connections** > **Connectors**
2. Click on **Connect to a New System** and search for **Shopify**



3. Under **General** > **Store name**, enter in your **Store name**
4. **Save**



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General

Store Name

Location ID

CONNECT VIEW LOCATION IDS SAVE



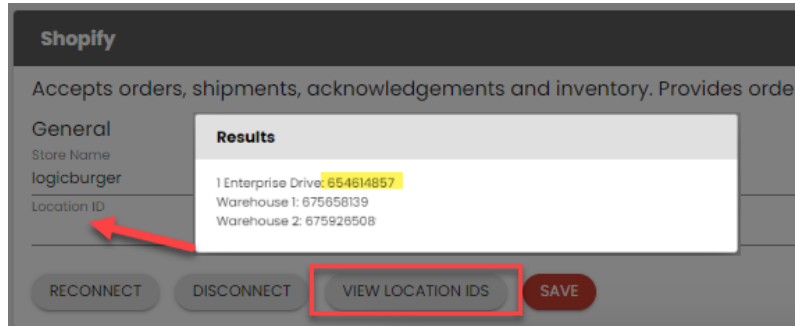
TIP

Store name

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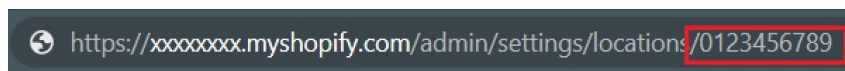
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Set up complete



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See it in action: Suppliers

Once you have completed the steps above, you are able to start processing orders through Shopify. See the steps below to see your connection in action and confirm the process works between Logicbroker and Shopify. For more details on each transaction or document review the following link:

[Shopify](#)

Inventory

If you have inventory set up in Shopify with a **SKU** and in an **Active** status, your feed will be automatically transmitted into Logicbroker once an hour.

1. In the Logicbroker portal, navigate to **Products > Inventory Feeds > Events**
2. Look for **Inventory Imported** and click on **View**
3. Review the file and make sure all items are updated accurately



Matching File

Review your retailer's requirements to know if a **Matching File** is required to transmit inventory information.



Orders

1. In the Logicbroker portal, navigate to **Orders** > note the **Reference Number** of the order you want to see in Shopify
2. In the Shopify portal, navigate to **Orders** > locate the order with the same **Reference Number** in Shopify's **Order** field **Orders are sent from Logicbroker to Shopify within a few minutes*



TIP

Orders submitted prior to setting up Shopify

Any order sent into Logicbroker prior to the Shopify connection being set up will not be transmitted unless it is reprocessed. To reprocess an order in Logicbroker, open it up in the portal > **More Actions** > **Change Status** > **New**

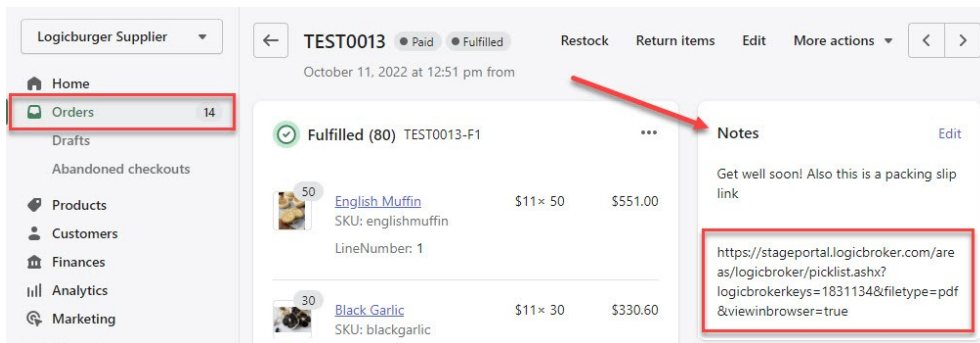
Shipments

1. In the Shopify portal, navigate to **Orders** > **Unfulfilled**
2. Locate and ship/fulfill the order you are working on > note the **Order Number**
3. In the Logicbroker portal, type the **Order Number** into the search bar
3. All associated documents pertaining to that order (including shipments) should appear in Logicbroker. You can also go to the order > click on **View** > scroll down to **Related Documents** and any shipments should appear here as well **Shipments are sent from Shopify to Logicbroker once an hour*



Packing Slips

1. In the Shopify portal, navigate to **Orders** > locate the order you are working with > **Notes** > view the packing slip link **you may need to be logged into Logicbroker to access the link*



The screenshot shows the Shopify order management interface for a supplier named 'Logicburger Supplier'. The order ID is 'TEST0013', which is 'Paid' and 'Fulfilled'. The order date is 'October 11, 2022 at 12:51 pm from'. The order status is 'Fulfilled (80) TEST0013-F1'. The order contains two items: 'English Muffin' (SKU: englishmuffin, 50 units, \$11 x 50 = \$551.00) and 'Black Garlic' (SKU: blackgarlic, 30 units, \$11 x 30 = \$330.60). The 'Notes' section contains the text 'Get well soon! Also this is a packing slip link' and a link to the packing slip: <https://stageportal.logicbroker.com/areas/logicbroker/picklist.ashx?logicbrokerkeys=1831134&filetype=pdf&viewinbrowser=true>. A red box highlights the link, and a red arrow points to the 'Notes' section.

If you wish to print packing slips in bulk you may do this directly in the Logicbroker portal.

Packing Slips



Need more information?

Visit our [Knowledge Base](#) or log into [Learn Logicbroker](#) for more details on how to optimize your Logicbroker experience.

Helpful Links



Support

Reach out to support@logicbroker.com