

# Need Help with Sending Product Data to your Partners?

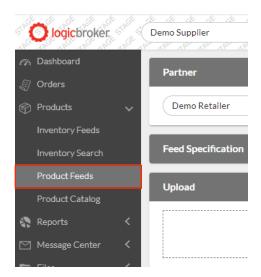
This guide will teach you how to upload and send your product data in the portal to your retailer or marketplace partner. All of the requirements can be viewed directly in the Portal; all you need is select your partner.

**Logicbroker Portal** 

#### 1. Click "Product Feeds"

Once you have logged into the Portal, navigate to the toolbar on the left-hand side of the screen, click on "Products" and click on "Product Feeds".

Once you click on the Products tab, Product Feeds will appear in the dropdown.







**Be aware of the environment you are working in.** You <u>may</u> need to initially upload the Product Feed in Stage for testing.

**Logicbroker Stage Portal** 

# 2. Review the "Feed Specifications"

Once you have clicked on "Product Feeds," be sure the partner you are connecting with is correct and review the Feed Specifications. Use the caret to expand the specifications. The product feed specifications may also be available in the Retailer's branded knowledgebase.



#### 3. Populate your Product Data.

Populate your Product Data in the template provided by your Onboarding resource. The template is also available in the Feed Specifications section and the Retailer's knowledgebase.









When uploading data into the template be sure to look at the required fields. If you do not provide require data, your upload will fail. More information is provided in the description column.

# 4. Upload your File.

When your template is complete, upload the file. Accepted formats include CSV or XLSX. The file will then be automatically sent to your retail partner.



# 5. Review your Feeds.

#### Once the upload is complete, review your feeds using the status.

Logicbroker will read the uploaded file, validate the information, and provide any errors.

a. If you see a status of "Pending" or "Complete" you have successfully shared your product content



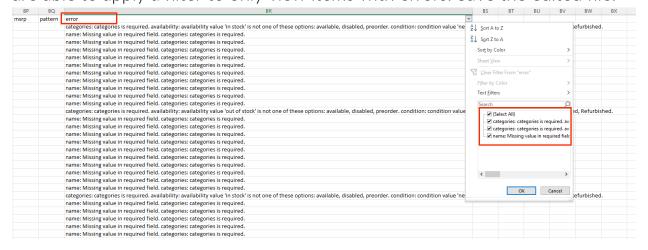


b. If you see a "Failed" status Download the report to see errors



## 6. Fixing Errors.

After downloading the report, you are able to filter the report to fix the errors. Scroll all the way to the right of the file and in the last column, you are able to apply a filter to only view items with errors. Save the edited file.



# 7. Reupload the File.

Now that your document is complete, upload the file. Accepted formats include CSV or XLSX. The file will then be automatically sent to your retail partner.



# Links from this Guide

**Logicbroker Portal** 

Logicbroker Stage Portal